**WORKING TITLE**: Chief Benefits Officer

**PAY SCHEDULE-RANGE: 81-01** 

**DIVISION/OFFICE**: Division of Benefits Administration

**POSITION #: 002463** 

**SUPERVISOR:** Shirley Eckes

**AREA OF COMPETITION**: Open; since this is an open recruitment, anyone is eligible to apply. Please feel free to share this information with business associates, acquaintances, members of professional groups, etc. Your assistance in making our needs known to qualified individuals will be greatly appreciated.

## **COMPETENCIES/EXPERIENCE:**

## Minimally Qualified applicants will have experience with all the following:

- Administering and/or overseeing complex programs affecting customers (e.g., oversight of delivery of program services to customers/end consumer; end to end process management and improvement; operational performance standards/metrics setting and oversight)
- Oversight of the development, implementation, and evaluation of strategic plans, goals and/or initiatives
- Supervision of managers/supervisors (e.g., hiring, development, performance management, termination)
- Sponsorship of transformation initiatives or projects (e.g., technology modernization, major process changes, mergers/acquisitions, etc.)

## In addition, **Highly Qualified** candidates will have experience with some of the following:

- Experience serving diverse customer groups (e.g., retirees, active employees, beneficiaries, etc.)
- Experience leading stakeholder engagement efforts and using different approaches to achieve engagement (e.g., end consumer/customer, interest groups, vendors, regulatory/governmental)
- Experience providing management oversight of employee benefits programs (e.g., health, retirement (defined benefit, 401K, 457b), life, supplemental, leave)
- Experience setting and implementing policies and programs (e.g., developing policy language/guidelines, submitting for review, stakeholder engagement)

# For more information, please review the full position description.

**HOW TO APPLY**: Interested individuals should complete the application process as described in the full job announcement found below:

All current permanent state staff can view the announcement through <u>ESS here</u> (job opening #13695). All other interested individuals can view the announcement through <u>Wisc.Jobs here</u>.

**DEADLINE**: First review of materials will occur on April 5, 2024; however, applications may continue to be accepted until 11:59 pm on April 19, 2024. Materials will be evaluated by one or more subject matter experts and the most qualified applicants will be asked to participate in the next step of the selection process.



#### **ETF Human Resources**

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